





# Online Training Operational Risk Management

#### **COURSE DESCRIPTION**

Operational Risk is a broad and diverse topic, but in the MSME sector, the biggest concerns naturally are cash handling risks and the operational exposures related to the lending process. The objective of this training is to provide participants with clear perspective about operational risk in the MSME sector in order to be able to define and position Operational Risk within the overall risk landscape facing financial institutions.

#### **COURSE CONTENTS**

#### Operational Risk: Definition & Basics

- Operational Risk and corporate governance
- Definition of Operational Risk

# Operational Risk in banking supervision

BCBS Principles for the Sound Management of Operational Risk

# **Operational Risk Instruments**

- Loss categories
  - o Cause
  - o Event
  - o Effect
- Internal loss data & External loss data
- Risk Control Self-Assessment RCSA and Scenario-Analysis
- Key risk indicators (KRI)

### Measurement & Management of Operational Risk

## **METHODOLOGY**

The training will be a combination of trainee centric teaching and active (participatory) learning based on Risk management international best practices as well as Basel Committee on Banking Supervision's guidelines in operational risk.

#### **DELIVERY PLATFORM:**

Online via Zoom







#### **DATE AND TIME**

28<sup>th</sup> December 2020, 9-11am (Central African Time)

# **TARGET GROUP**

Junior, mid-level and senior employees working in Risk, Credit and Strategic management departments.

# **PREREQUISITE**

• Participants should have intermediate financial knowledge and basic risk management knowledge.